



# **VEHICLE SECURITY PROFESSIONAL**

## **What is the Vehicle Security Professional program (VSP)?**

The VSP program is a data exchange system conceived and designed cooperatively by automakers, the independent auto repair community in co-operation with the insurance and law-enforcement communities. It allows the aftermarket to access security-sensitive information related to automobiles (i.e.-key codes, immobilizer reset information and similar types of information). The VSP program allows access to security-related information while protecting the safety and security of consumers and the integrity of automobile security systems.

## **Security Information gaps that the VSP program addresses**

Up until the development of the VSP program, aftermarket service providers were unable to provide a limited number of services that required the use of security-related information. In some instances, information and/or special tools required to perform certain repairs like immobilizer reset functions were protected by automaker security policies. Over the past several years, incidence of these types of repairs has increased due to proliferation of advanced security technology on large populations of mid-priced vehicles.

## **How the VSP program resolves security information gaps**

Currently, technical information is publicly available via the web on a subscription basis. Until the advent of the VSP program, security-related information was blocked from most parties except dealership personnel because there was no way to verify the security credentials of the requestor. The VSP program creates a Registry of automotive service/security professionals who have cleared a background check process. Automaker website subscribers who want to use security-related information can apply to join the Registry. Security-related transactions are validated against the Registry and are fulfilled if the requestor's security credential is in good standing.

## **How will Security-Related Information access work in Canada?**

After applying for and obtaining a Vehicle Security Professional identification number, a Vehicle Security Professional (VSP) can log onto automaker service information websites that they subscribe to and access security-related service information. The registered VSP is only allowed to access this information at the request of a customer and is required to follow strict positive identification standards to ensure that the requestor has the authority to make the request. Once the VSP has established proof of ownership of the vehicle by matching name on the driver's license with the vehicle registration and registration with the Vehicle Identification Number (VIN), a VSP is authorized to access information on behalf of a customer. When using the VSP program, the VSP identification number is validated against the Registry on every transaction and the transaction is posted with the National Insurance Crime Bureau and can be accessed by the Insurance Bureau of Canada. This validation takes place in real time and the requested information is returned to the requestor in a matter of seconds, much like a credit card transaction is approved electronically.

**The application requirements**

To become a Vehicle Security Professional and be included in the Registry, the following information is required:

- Fully completed application form
- Full contact and company information
- Criminal record check
- Insurance and insurance liability policy information
- Copy of provincial trades license (if applicable)
- Municipal business license (if applicable)
- Must agree to successfully complete a VSP training program if provided
- Payment of registration fee