



Response Booklet

Questionnaire

ID Code: _____

Please complete the following questionnaire before starting your test.

A1 Age 16 - 24 25 - 34 35 - 44 45 - 54 55 - 64

A2 Gender Male Female

A3 Were you born in Canada?

yes, Canadian citizen by birth. Go to question A5
 no

A4 How many years have you lived in Canada? years

A5a What is the language you first learned at home in childhood and still understand?
(Mark only one unless two languages were learned at the same time)

- | | |
|-----------------------------------|----------------------------------|
| <input type="radio"/> English | <input type="radio"/> French |
| <input type="radio"/> Italian | <input type="radio"/> Chinese |
| <input type="radio"/> German | <input type="radio"/> Portuguese |
| <input type="radio"/> Polish | <input type="radio"/> Ukrainian |
| <input type="radio"/> Spanish | <input type="radio"/> Dutch |
| <input type="radio"/> Punjabi | <input type="radio"/> Greek |
| <input type="radio"/> Other _____ | |

A5b Do you consider yourself to be an Aboriginal, Métis or Inuit person?

Yes No

A6 During your lifetime, how many years of formal education have you completed, beginning with grade one and not counting repeated years at the same level?

years If 00, No Education, Go to question A8

Please continue to page 2/2 for more questions



Questionnaire

A7 What is the highest level of schooling that you have ever completed?

- less than high school
- high school
- trade or vocational certificate
- apprenticeship certificate
- CEGEP diploma or certificate
- non-university certificate or diploma from a school of nursing, technical institute, or other such educational institution.
- university transfer program
- university degree

A8 What is the highest level of schooling that your mother ever completed?

- less than high school
- high school
- more than high school

*** The next two questions are about the job or business you have worked at THE MOST during the last two years.**

A9 For what kind of business, industry or service did you work?
(e.g. construction, taxi business, manufacturing, retail sales, etc.)

A9 _____

A10 What kind of work did you do at this job?
(Give a job description or the job title; e.g. office clerk, truck driver, machine operator, etc.)

A10 _____

A11 What is your occupation area in the automotive repair industry?

- Collision
- Collision Apprentice
- Automotive
- Automotive Apprentice
- Schooling/ Training - Collision or Automotive

A12 How many years have you been involved in the Automotive Industry ?

years

Thank you for completing this questionnaire.



Answer Sheet

ID Number:

Oral Communication Section

Speaking Skills Questions

(Page 1 and Page 2)

Oral Response

Listening Skills Questions

Help Desk (Page 3)

Question	Response			
	a	b	c	d
1	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Part Supplier (Page 3)

	a	b	c	d
1	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Task Assignment (Page 5)

	a	b	c	d
1	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Dissatisfied Customer (Page 6)
--

	a	b	c	d
1	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Late For Work (Page 7)

	a	b	c	d
1	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

ECU Reset (Page 8)

	a	b	c	d
1	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

****Please be sure to darken the circle to indicate your selected response****



Thinking Skills Section

Thinking Skills Questions

Parts Person (Page 9)

Question	Response			
	a	b	c	d
1	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Hawley Collision (Page 10 and Page 11)
--

	a	b	c	d
1	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Required Repairs (Page 12 and Page 13)
--

	a	b	c	d
1	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Work Schedule (Page 14 and Page 15)

	a	b	c	d
1	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Flat Tire (Page 16)

	a	b	c	d
1	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Paint Booth (Page 17)

	a	b	c	d
1	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Body Repairs (Page 18)

	a	b	c	d
1	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Compressor Breakdown (Page 19)
--

	a	b	c	d
1	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

****Please be sure to darken the circle to indicate your selected response****

