



LABOUR TIME DATA INQUIRIES GET FAST RESPONSE

The Database Enhancement Gateway (DEG) continues to perform well in obtaining answer and changes in labour times for collision repair facilities in Ontario.

Shops that feel a labour time in the database is too low or a part is missing continue to provide complaints through the www.ciaa.com industry web site under Productivity, after clicking "DEG"

Some recent examples of successes:

| Item Platform | Year/Make/Model | Item | Date Submitted/Resolved Action |
|----------------------|------------------------|---------------------|---------------------------------------|
| 3585 Audatex | 2010 Prius | Rear Hatch | July 11/July12 From 1.0 to 3.2 hrs |
| 3534 Mitchell | 2011 Corolla | Absorber Bracket | June 28/June 28 Added 0.5 hrs |
| 3533 Mitchell | 2010 BMW | Bumper Reflector | June28/July11 Added 0.2 hrs |
| 3527 Audatex | 2011 Rogue | Bumper Cover | June27/July 11 Added 0.6 hrs |
| 3505 Audatex | 2005 Infiniti | Quarter Panel | June02/July5 From 16.5 to 20.0hrs |
| 3496 Mitchell | 1998 Lexus | Refinish | June 16/June20 Added 0.8 hrs |
| 3466 Audatex | 2004 Pacifica | Non-Weld Opera. | June 6/June 21 Added 0.3hrs |

These are just some of the changes made in the database after recommendations from shops. Please use the DEG database to submit any questions at www.ciaa.com under Productivity. Another service provided by CIIA. Call us at 1 866 309 4272 with any questions.