



## LABOUR TIME DATA INQUIRIES GET FAST RESPONSE

The Database Enhancement Gateway (DEG) continues to perform well in obtaining answer and changes in labour times for collision repair facilities in Ontario.

Shops that feel a labour time in the database is too low or a part is missing continue to provide complaints through the [www.cia.com](http://www.cia.com) industry web site under Productivity, after clicking "DEG"

Some recent examples of successes:

| <b>Item Platform</b> | <b>Year/Make/Model</b> | <b>Item</b>         | <b>Date Submitted/Resolved Action</b> |
|----------------------|------------------------|---------------------|---------------------------------------|
| 3585<br>Audatex      | 2010<br>Prius          | Rear<br>Hatch       | July 11/July12<br>From 1.0 to 3.2 hrs |
| 3534<br>Mitchell     | 2011<br>Corolla        | Absorber<br>Bracket | June 28/June 28<br>Added 0.5 hrs      |
| 3533<br>Mitchell     | 2010<br>BMW            | Bumper<br>Reflector | June28/July11<br>Added 0.2 hrs        |
| 3527<br>Audatex      | 2011<br>Rogue          | Bumper<br>Cover     | June27/July 11<br>Added 0.6 hrs       |
| 3505<br>Audatex      | 2005<br>Infiniti       | Quarter<br>Panel    | June02/July5<br>From 16.5 to 20.0hrs  |
| 3496<br>Mitchell     | 1998<br>Lexus          | Refinish            | June 16/June20<br>Added 0.8 hrs       |
| 3466<br>Audatex      | 2004<br>Pacifica       | Non-Weld<br>Opera.  | June 6/June 21<br>Added 0.3hrs        |

These are just some of the changes made in the database after recommendations from shops. Please use the DEG database to submit any questions at [www.cia.com](http://www.cia.com) under Productivity. Another service provided by CIIA. Call us at 1 866 309 4272 with any questions.