



Northwestern Ontario Collision Repair Professionals

INSURERS CAP LABOUR PAYMENT RATE AT \$68.00 PER HOUR

Although shop labour door rates at collision repair shops in the Thunder Bay Ontario area hover at the \$75.00 per hour, recent surveys have shown that insurers are only paying up to \$68.00 per hour to compensate facilities for labour costs. A number of shop owners have identified this rate as insufficient.

Members of the Northwestern Ontario Collision Repair Professionals association recently were presented a cost analysis identifying that labour rates should be at \$104.00 per hour level in order to adequately compensate facilities for their work.

Thunder Bay area shops, many of them employing unionized workers, have worked to adopt CISCO (Collision Industry Standards Council of Ontario) standards for legal compliance, equipment and customer service in a better effort to serve their customers.

Shops in the Thunder Bay area continue to take steps to improve their image, professionalism and training and promotion of standards for all facilities.

A new survey is now being undertaken on a third-party basis in the Thunder Bay area to determine current marketplace conditions.

For more information, please contact info@ciia.com or call 1 866 309 4272